

Privacy Policy

This website is operated by Connect Legal Ltd (“CL”, “we”, or “us”), a private limited company registered in England and Wales (Company Registration Number 07389553) with registered address at Abacus House, 70-72 High Street, Bexley, Kent DA5 1AJ. The purpose of this Privacy Policy is to assist you to understand how we use and protect the information that you provide to us.

By using this website and/or applying for CL membership you consent to the collection, use and transfer of your information under the terms of this Privacy Policy. Please note that this website is not intended for children under 16 years of age. We do not knowingly collect personal information from children under 16.

CL is fully committed to comply with the Data Protection Act 1998 and other data protection legislation CL is registered with ICO ref Z2634336. Therefore, the following principles will be applied when we manage your personal information, whether we hold it on paper or in electronic form:

- 1) We will only provide your personal information to those who require it as part of their employment in the provision of products and/or services to you;
- 2) We will use our reasonable endeavours to protect your personal information against unauthorised and/or accidental disclosure;
- 3) We will only retain your personal information for as long as it is required as part of the supply of products and/or services to you;
- 4) We will use our reasonable endeavours to correct inaccurate and/or misleading information, material and/or data as soon as practicable; and
- 5) We will provide you with a copy of your personal information on request.

Your Consent

By utilising this website you acknowledge and agree that:

- 1) Connect will pass your details to their primary panel of solicitors to evaluate the prospects in making a claim on a no-win no-fee basis.
- 2) In the event that your case is rejected by the primary panel, we reserve the right to pass your details to our secondary panel. In some circumstances a deduction may be made from damages awarded but in the event the claim fails you will pay nothing.
- 3) By using this website and CL certain information about you may be captured electronically and/or otherwise, and transmitted to CL and/or to third parties as set out below and/or to third parties who host our web servers and/or assist us in maintaining this website; and you consent to the use, storage and/or processing of your personal information by us and/or such third parties, for example for the purposes of carrying out any credit checks and/or for the processing of payments in the event that you enter into any financial transaction with us.
- 4) In order to provide you with products and/or services which you request, it may be necessary for us to disclose your personal details to third parties. However, such disclosure will only take place to the extent reasonably necessary for the provision of such products and/or services.
- 5) In the event that we are ordered by a court to provide any of your personal information that we have collected in terms of this Privacy Policy, you consent to us providing such personal information in accordance with the court's instructions. However, if such an order is made, we will notify you as soon as practicable of it and the personal information which is to be and/or have been disclosed in accordance with the courts instructions.

Your Information

When using this website, we may ask you to provide certain personal information including, but not limited to, your name, email address and other contact details.

In certain areas of our website, we collect or may collect demographic information that is not unique to you for example your postcode, age, gender and the area of law in which you require our products and/or services.

In some cases we collect or may collect a combination of personal and demographic information.

We attempt to limit access to our information database only to our staff, third parties who host our web servers and/or assist us in maintaining this website as well as law enforcement and national security agencies, but cannot guarantee that other parties will not gain access to this database, and therefore are not responsible for the use made of such information by any party gaining unauthorised access to our information database. You may request us to remove your information from our information database at any time. However, please note that the parties to who we have legally provided your information in terms of this Privacy Policy as well as parties who have otherwise gained access to the database may have retained a copy of your information in their own files or databases. We are not responsible for the retention, use or privacy of your information or profiles in these instances.

If you provide us with details of the business which you are employed by e.g. for purposes of dealing with CL, it is your responsibility to ensure that you have been duly authorised to do so on behalf of the business.

Use of Your Information

Your information enables us to administer and manage our service to you, to respond to any queries that you may have, to provide any assistance that you may need and with products and/or services that you have requested.

Your information may be used and analysed so that we can administer, support, improve and develop our business; to determine your usage of this website; to contact you for your views on our products and/or services; and to notify you occasionally about important changes and/or developments to this website and/or our products and/or services.

Your information may be used to notify you about other products and/or services which may be of interest to you, but only with your prior consent. We may notify you by post, telephone, fax, and/or e-mail. If at any time you wish us not to use your information for this purpose, please advise us accordingly so that we can cease doing so.

Your information may be used to assist us to select services, products, information, materials and/or data that may be of interest to you.

Your information may be shared with third parties who assist us to maintain, administer and/or develop this website. However, should it be necessary for us to do so, it would only be given to those third parties for that limited purpose.

In order to assist us to improve our website design and layout, we may monitor this website's traffic patterns and usage. This information may be passed to third parties, but we will not include any personally identifying information.

Our Protection of Your Information

We are fully committed to complying with the UK Data Protection Acts of 1984 and 1998 (as amended from time to time). Therefore, we apply strict security procedures to protect your information. These procedures include the collection, use, processing, storage and disclosure of your information in order to prevent unauthorized access.

Cookies & IP Addresses

Cookies are small pieces of information sent by a web server to a web browser. This information is stored on your computer's hard drive by your web browser and acts as an anonymous identifier when you visit our website. We use cookies and the information generated thereby to create anonymous usage and interest profiles. The generated information never includes any information through which you could be identified personally, nor does it include any sensitive information.

Cookies are normally automatically accepted by most browsers. However, usually you can alter the settings of your browser to prevent automatic acceptance. You may still use most of the features of our website, if you choose not to receive cookies. However, please note that if you decline cookies, it may hinder performance and negatively impact on your experience of this website.

Third party advertisers on this website may use cookies. We have no control over, and are not responsible for, the practices of those third party advertisers. We strongly suggest that you review the policies of such advertisers. IP addresses are also

used by this website to administer the site and gather traffic data. Your IP address may be used to gather broad demographic information. However, your IP address is not used in any way through which you could be identified personally.

Other Websites

This Privacy Policy only applies to this website. However, this website may contain links to other websites which are outside our control and are not covered by this Privacy Policy. If you access other websites using the links provided, the operators of these sites may collect information from you which will be used by them in accordance with their privacy policies, which may differ from ours. We are not responsible for the privacy practices of other website operators and/or the content of other websites which link from this website. We therefore recommend that you check the policy of each website that you visit and make sure that you are comfortable with the terms of such policies before providing any personal information.

Privacy Policy Changes

This Privacy Policy is subject to change from time to time. We reserve the right to do so in our absolute discretion, without prior notice to you. Any changes to this Privacy Policy will be posted on this website and it will become effective from the time of posting on this website.

We recommend that you regularly visit the Privacy Policy on this website to ensure that you remain up to date with its latest terms.

Additional Company Information

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Company Number

07389553

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Ministry of Justice Claims Regulation Number

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